

## **BISTRO HOST**

### **GENERAL**

- Work location: 3700 Mill Road, Paso Robles, CA
- Part-time, non-exempt position
- Available to work Thursday – Sunday
- Reports to the Tasting Room Manager

### **JOB DESCRIPTION**

### **RESPONSIBILITIES**

- Greet guests as they enter the Hospitality Center or Restaurant
- Escort guests to a table or designated area
- Provide guests with accurate wait time estimates during busy periods
- Maintain a neat, organized front-of-house environment
- Seat guests and take initial drink orders as needed to ensure ideal speed of service
- Assist with opening/closing tasks and side work as needed
- Knowledge of food and wine selection
- Rotate seating between different stations to ensure even workloads for waitstaff
- Answer phones and schedule reservations for large parties
- Relay guest feedback to the Tasting Room Manager or Winery Chef
- Performing other duties as needed

### **GENERAL REQUIREMENTS**

- High school diploma/GED preferred
- Flexible schedule, particularly for weekend/evening shifts
- 1+ years customer service experience, preferably in the hospitality industry
- Ability to work 6+ hours on your feet at a time
- Advanced time management experience, detail oriented
- Friendly, open disposition
- Team player who looks for ways to help out other employees whenever needed
- Willingness to work at least every other holiday
- Ability to lift 50 lbs.

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## **ABOUT VINA ROBLES**

Growers and makers of expressive, approachable estate wines from Paso Robles, California, Vina Robles owns and farms six estate SIP® Certified Sustainable vineyards in five sub-districts in the region. First class hospitality service is offered by way of unique, memorable experiences with wine, food and music at their core. The vineyards & winery are owned and managed by two Swiss families who have been farming winegrapes in Paso Robles for more than 20 years.

Known primarily for their Cabernet Sauvignon and Petite Sirah, the Vina Robles lineup includes small lots of a wide range of varieties and creative blends. While adhering to traditional winemaking methods, veteran winemaker Kevin Willenborg implements modern technologies to make his estate wines with minimal intervention.

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