

RESTAURANT HOST

GENERAL

- Work location: 3700 Mill Road, Paso Robles, CA
- Part-time, non-exempt position
- Available to work Wednesday – Sunday from 10:30 AM to 3:30 PM
- Reports to the Tasting Room Manager

JOB DESCRIPTION

RESPONSIBILITIES

- Greet guests as they enter the Hospitality Center or Restaurant
- Escort guests to a table or designated area
- Provide guests with accurate wait time estimates during busy periods
- Maintain a neat, organized front-of-house environment
- Seat guests and take initial drink orders as needed to ensure ideal speed of service
- Assist with opening/closing tasks and side work as needed
- Knowledge of food and wine selection
- Rotate seating between different stations to ensure even workloads for waitstaff
- Answer phones and schedule reservations for large parties
- Relay guest feedback to the Tasting Room Manager or Winery Chef
- Performing other duties as needed

GENERAL REQUIREMENTS

- High school diploma/GED preferred
- Flexible schedule, particularly for weekend/evening shifts
- 1+ years customer service experience, preferably in the hospitality industry
- Ability to work 6+ hours on your feet at a time
- Advanced time management experience, detail oriented
- Friendly, open disposition
- Team player who looks for ways to help out other employees whenever needed
- Willingness to work at least every other holiday
- Ability to lift 50 lbs.